CATALOG OF THE ALIGNED PARTNER NETWORK

PORTLAND METRO AREA AGENCIES COMMITTED TO WORKING TOGETHER TO MOVE JOB SEEKERS WITH CHALLENGES TO CAREER-TRACK EMPLOYMENT

Laura, Aligned Partner Network Participant, Washington County Department of Housing Services
These programs are financed in whole or in part with funds provided through Worksystems Inc. from the U.S. Department of Labor and Portland Development Commission. The programs are equal opportunity employers/programs. Auxiliary aids and services are available upon request to individuals with disabilities. To place a free relay call in Oregon dial 711.

THE ALIGNED PARTNER NETWORK MODEL

An innovative network comprised of the public workforce system and social service agencies in Multnomah and Washington Counties, the Aligned Partner Network (APN) helps individuals with challenges find living-wage employment.

Worksystems, representing the public workforce system, develops partnerships with local agencies that provide long-term, relationship-based career coaching. Connecting them with training and job search resources through WorkSource Portland Metro reduces duplication and increases effectiveness. The model harnesses the expertise and resources of each partner to provide their Common Customers a coordinated progression of services that leads to self-sufficiency and economic prosperity.

ELEMENTS OF THIS COLLABORATIVE MODEL

The APN’s collaborative model has four main elements:

CAREER COACHING: Each partner agency designates a career coach to provide the intensive, long-term guidance for each customer. Career coaches help customers develop a Career Map and they connect those customers to WorkSource skill-development and job-search activities.

WORKSOURCE PORTLAND METRO LIAISONS: Liaisons train the career coaches to use the career-mapping process, keep them informed about WSPM services, programs and processes, and provide ongoing guidance.
CAREER MAPPING: This best-practice model, which emerged from collaboration between Worksystems and partner agencies, has proven effective with high-need populations. Career mapping uses a person-first approach, which builds on the strengths and capacities of each customer. The result is a frequently updated career plan that articulates the individual’s career and training goals and outlines the resources needed to reach those goals.

WORKSOURCE PORTLAND METRO SERVICES: WSPM offers a range of employment and training services, including resume, interview and job search assistance. Individuals can also access training programs that help them become more competitive in their job search.

CAREER COACHING


WorkSource Liaisons train Career Coaches and provide technical assistance.

The Common Customer accesses general WSPM services that support their Career plan.

WSPM’s Connect to line of services provide specialized training and employment placement. Each WSPM Center sets aside training scholarships for the Common Customer.

APN’s four elements assure coordinated services for Common Customers progressing to career-track employment.

INDIVIDUAL PARTNERS

Cascade AIDS Project
208 SW 5th Avenue, Suite 800
Portland, OR 97204
www.cascadeaids.org
503-223-5907

BUS STOP/MAX STOP
Between SW Oak & SW Pine in Lincoln Bldg.
Bus: 1, 4, 8, 12, 19, 31, 32, 33, 35, 36, 44, 66, 94, and 95
MAX: Green and Yellow lines

AGENCY MISSION: to prevent HIV infections, support and empower people affected and infected by HIV/AIDS, and eliminate HIV/AIDS-related stigma.

APN COMMON CUSTOMER: Working Choices is an employment program for people living with HIV/AIDS who would like to return to work or pursue a career-related educational goal. Working Choices takes an individualized and comprehensive approach to helping people living with HIV/AIDS meet their vocational goals. This program has access to many resources to address a variety of needs and help people in all stages of their job search.
CODA, Inc.

1027 E Burnside
Portland, OR 97214

www.codainc.org

503-239-8400

BUS STOP/ MAX STOP
Bus: 19, 20, 12

AGENCY MISSION: to treat people whose health and quality of life are compromised by alcohol, drugs, and mental health challenges. CODA does this through patient-centered care, partnerships with other healthcare providers and community partners, and advocacy for effective public policy.

APN COMMON CUSTOMER: CODA’s Outpatient Addiction Program services include case management, family and individual treatment, assessment, counseling groups, toxicology testing, and DUII services. The program provides both general and intensive treatment modalities. The populations served include general adult and persons involved with child welfare or criminal justice systems.

Community Action

1001 SW Baseline Street
Hillsboro, OR 97123

www.caowash.org

503-648-6646

BUS STOP/ MAX STOP
Bus: 57

AGENCY MISSION: to eliminate conditions of poverty and create opportunities for people and communities to thrive.

APN COMMON CUSTOMER: Community Action’s Family Development Department provides home-visit case management to help families and individuals meet their goals, increase housing stability and financial security, and improve family functioning and parenting skills. Services are targeted to households throughout Washington County who are homeless or at risk of homelessness.
Easter Seals

10011 SE Division Street Suite 101
Portland, OR 97266

http://or.easterseals.com

503-228-5100

BUS STOP/MAX STOP
Bus: 4
MAX: Green line

AGENCY MISSION: to provide exceptional services to ensure that children and adults with autism and other disabilities or special needs, and their families, have equal opportunities to live, learn, work, and play in their communities. Easter Seals Oregon serves residents of Multnomah, Clackamas, Polk, and Marion Counties. Participants must be 55 years and older, unemployed, and within 125% of the federal poverty guidelines to be eligible.

APN COMMON CUSTOMER: Senior Community Service Employment Program (SCSEP) enhances employment opportunities for unemployed individuals who are 55 years of age or older, and promotes them as a solution for businesses seeking trained, qualified, and reliable employees. Older workers are a valuable resource for the 21st-century workforce, and SCSEP is committed to providing high-quality job training and employment assistance to participants.

Experience Works

WorkSource Beaverton Hillsboro (Willow Creek Center)
241 SW Edgeway Drive
Beaverton, OR 97006

and

WorkSource Central
30 N Webster Street
Portland, OR 97217

www.experienceworks.org

WorkSource Beaverton Hillsboro: 503-526-2740
WorkSource Central: 503-280-6029

BUS STOP/MAX STOP
WorkSource Beaverton Hillsboro: Bus: 59, 52, 88 MAX: Blue line
WorkSource Central: Bus: 44

AGENCY MISSION: to improve the lives of older people through training, community service, and employment.

APN COMMON CUSTOMER: The Experience Works Senior Community Service Employment Program provides participants with the training, experience, supportive services and information they need to improve their lives, gain self-sufficiency, and realize their goals. Based on their employment interests and goals, participants are placed in subsidized work experiences that help them develop the skills and work history that lead to permanent employment.

The program serves residents of Oregon who are 55 years and older, unemployed, legal to work, and within 125% of the federal poverty guidelines.
Luke-Dorf CABHI Program

8915 SW Center Street
Tigard, OR 97223

www.luke-dorf.org

Lisa Davila, Program Manager 503-726-3816
Jeff Burnham, Housing and Employment Specialist 503-597-3896

BUS STOP/MAX STOP
Bus: 76, 78, 12, 45, 93T 64, WES line

AGENCY MISSION: to change the face of homelessness by facilitating transition from the streets into affordable housing.

APN COMMON CUSTOMER: The Housing TEAM (Transition, Engagement, and Mentoring) provides affordable, appropriate, and sustainable housing to chronically homeless individuals in Washington County. Goals include reducing homelessness, improving mental health, improving life skills and social functioning, and obtaining mainstream benefits. The program helps individuals engage in training and education, and obtain employment.

Oregon Department of Human Services

3618 SE 122nd Avenue
Portland, OR 97236

www.oregon.gov/DHS/Pages/index.aspx

971-673-0909

BUS STOP/MAX STOP
Bus: 9, 17, 71

AGENCY MISSION: to help Oregonians in their own communities achieve well-being and independence through opportunities that protect, empower, respect choice, and preserve dignity.

APN COMMON CUSTOMER: The Family Stabilization Project is a pilot program that provides enhanced case management services to individuals receiving Temporary Assistance to Needy Families (TANF) services. Individuals are randomly selected to participate.
Mercy Corps NW Reentry Transition Center (RTC)

1818 NE Martin Luther King Blvd.
Portland, OR 97212

www.mercycorpsnw.org/what-we-do/transition-center/

971-255-0547 xt.206

**BUS STOP/MAX STOP**
Bus: 17, 6
MAX: Blue and Red lines
Streetcar: CL line

**AGENCY MISSION:** to help people build secure and productive futures for themselves, their families, and the community.

**APN COMMON CUSTOMER:** The RTC helps people returning from incarceration in state or federal prison or those returning from county jail within the last two years reintegrate into the community and build productive and secure lives for themselves and their families.

Volunteers of America

Contact organization


503-771-5503

**Contact organization for directions**

**AGENCY MISSION:** to assist adults and children surviving domestic violence to move not just towards safety, but towards freedom and all that the word “home” suggests.

**APN COMMON CUSTOMER:** The Home Free Economic Empowerment Program provides supportive services to survivors of domestic violence seeking assistance to overcome the economic impact of violence in their lives. Advocates can assist with educational, vocational, and financial goals. All services are free, flexible, individualized, and driven by survivors’ needs and goals.
Washington County Community Corrections
Reconnect Program

150 N First Avenue, Suite 200
Hillsboro, OR 97124

www.co.washington.or.us/communitycorrections/

503-846-3500

BUS STOP/ MAX STOP
Bus: 46
MAX: Blue line

AGENCY MISSION: to enhance community safety by promoting positive behavior change.

APN COMMON CUSTOMER: Washington County Community Corrections created Integrated ReEntry Intensive Supervision & Services (IRISS) to serve high-risk property and drug offenders and Department of Corrections inmates released on transitional leave. Corrections provides intensive case management and wrap-around services to approximately 80 clients at any given time. Supervision includes a comprehensive case plan that is risk- and evidence-based and that focuses on the criminogenic risk/needs of the offenders. Supportive services include recovery mentors, employment counseling and job placement, substance-abuse treatment, mental-health assessment, subsidized housing, and a flexible fund to support transition and employment.

Washington County Jail Pre-Release Exit Program (PREP)

215 SW Adams Avenue
Hillsboro, OR 97123

www.co.washington.or.us/sheriff

503-846-6868

BUS STOP/ MAX STOP
Bus: 46, 57
MAX: Blue line

AGENCY MISSION: to conserve the peace in Washington County.

APN COMMON CUSTOMER: PREP is a pre- and post-release program that is expanding programs offered in the Washington County Jail. PREP helps inmates 30-45 days pre-release who need individualized employment services and post-release employment placement, credential attainment, referral and navigation through the WSPM system, and follow-up services. The goal of the program is to work with inmates pre- and post-release to increase attachment to the labor force and reduce recidivism.

Aligned Partner Program Participants are identified and referred by Washington County Jail Programs staff only.
“Housing Works has been very helpful. I wanted to get moving, to be independent and improve my skills. But I didn’t have a way out until Housing Works came along. Through the coaching, encouragement and opportunities to improve my skills and get training, I feel like I’m on my way.”

Laura, Aligned Partner Network Participant, Washington County Department of Housing Services

HOUSING WORKS PARTNERS

In July 2012, the Portland-Vancouver Metropolitan region received a Department of Labor Workforce Innovation Fund grant to support Housing Works. Building on a promising pilot, this collaborative program expands the model to connect Workforce Investment Boards (WIBs) and Public Housing Authorities in four counties in Oregon and Washington.

Partners serve 480 housing residents, providing career coaching, training, and employment services to assist them in finding career-track employment. By increasing the earning potential of residents, and connecting them to jobs in high-demand occupations with pathways for advancement, these programs help residents achieve long-term self-sufficiency. The program ends October 31, 2015.

Partners in Multnomah and Washington Counties are described on the following pages.

1 WIB partners include: Worksystems as the lead agency and WIB for Multnomah and Washington Counties; the Workforce Investment Council of Clackamas County, Oregon; and Southwest Washington Workforce Development Council. Public Housing Authority partners include: Home Forward (Multnomah County); Washington County Department of Housing Services; Housing Authority of Clackamas County; and Vancouver Housing Authority.

Home Forward

135 SW Ash Street
Portland, OR 97035

www.homeforward.org

503-802-8300

BUS STOP/MAX STOP
Bus: 12, 19, 20, 16, 8, 94, 99, 17, 54, 56
MAX: Blue and Red lines

AGENCY MISSION: to assure that the people of the community are sheltered. Home Forward has a special responsibility to those who encounter barriers to housing because of income, disability, or special need. Home Forward promotes, operates, and develops affordable housing that engenders stability, self-sufficiency, self-respect, and pride in its residents and represents a long-term community asset. Home Forward is a community leader creating public commitment, policy, and funding to preserve and develop affordable housing.

APN COMMON CUSTOMER: Participants enrolled in the Housing Works program are public housing residents, including the Section 8 Housing Choice Voucher program and those that live in Public Housing. Individuals must be interested in pursuing training and obtaining employment in the fields of healthcare, office work, manufacturing, or construction.
Washington County
Department of Housing Services

111 NE Lincoln Street, Suite 200-L
Hillsboro, OR 97124

www.co.washington.or.us/housing

503-846-4794

BUS STOP/MAX STOP
Bus: 46
MAX: Blue line

AGENCY MISSION: to provide affordable housing opportunities to help break the cycle of poverty and improve the quality of life in the community.

APN COMMON CUSTOMER: Participants enrolled in the Housing Works program are public-housing residents, including participants in the Family Self-Sufficiency programs. Individuals must be interested in pursuing training and obtaining employment in the fields of healthcare, office work, manufacturing, or construction.

“Our WorkSource Liaison has been instrumental in making sure staff have the information they need to help the customer achieve individualized employment and training goals.”

Freda Ceasar,
Program Manager,
Central City Concern
Individual Agency Partners
1. Cascade AIDS Project
2. CODA, Inc.
3. Community Action
4. Easter Seals
5. Experience Works
7. Oregon Department of Human Services
8. Mercy Corps NW
9. Volunteers of America
10. Washington County Community Corrections Reconnect Program
11. Washington County Jail Pre-Release Exit Program

Housing Works Partners
12. Home Forward
13. Washington County Department of Housing Services

Economic Opportunity Program Partners
14. Central City Concern
15. Human Solutions Inc.
16. Immigrant and Refugee Community Organization
17. Self-Enhancement Inc.
18. SE Works Prisoner Reentry Employment Program
19. SE Works Professional Immigrant Credential Program

Multnomah County Action for Prosperity Partners
19. Multnomah County, SUN Service System
20. Catholic Charities
21. Human Solutions Inc.
22. Immigrant and Refugee Community Organization (IRCO)
23. Impact NW
24. Native American Rehabilitation Association of the Northwest, Inc.
25. Native American Youth and Family Center
26. Neighborhood House
27. Self-Enhancement Inc.

workSource Portland Metro Partners
- Beaverton-Hillsboro
- Central Portland
- East Portland
- Southeast Portland
- Tualatin
ECONOMIC OPPORTUNITY PROGRAM PARTNERS

Economic Opportunities Programs, supported through the Portland Development Commission and Worksystems, help disadvantaged individuals gain career-track employment by tying long-term, relationship-based career-coaching services to workforce preparation, training, and employment resources through WSPM. Member programs all serve low-income residents of Portland. These individual programs are tailored to meet the needs of specific populations.

"Nobody can do it alone now, especially the disenfranchised and disengaged people we work with. This program provides the comprehensive support and resources they need. The Network includes a lot of people and agencies united by the same goal. It’s a true partnership.”

Victoria Libov, Employment Services Manager, International Refugee Community Organization

Central City Concern (CCC)

2 NW Second Avenue
Portland, OR 97209

www.centralcityconcern.org

503-226-7387

BUS STOP/MAX STOP
MAX: Red, Green, or Blue line

AGENCY MISSION: to provide comprehensive solutions to homelessness and help clients achieve self-sufficiency. CCC meets its mission through innovative outcome-based strategies, which support personal and community transformation.

APN COMMON CUSTOMER: The Homeless Employment Support (HES) program provides services to individuals who are homeless and formerly homeless and who participate in CCC transitional and permanent housing programs. This includes individuals in recovery from alcohol and drug use, and ex-offenders.

In addition, HES provides one-on-one services, using the individual placement and support (IPS) model of supported employment. Participants engage in such services as job-search assistance in the community, job development, job coaching, and retention support. Participants also have access to skills training and other activities to assist in obtaining career-track employment.
Human Solutions Inc. (HSI)

12350 SE Powell Blvd.
Portland, OR 97236

www.humansolutions.org

503-907-2821

BUS STOP/MAX STOP
Bus: 9

AGENCY MISSION: to help low-income and homeless families and individuals in gaining self-sufficiency by providing affordable housing, family support services, job-readiness training, and economic development opportunities.

APN COMMON CUSTOMER: The Pathways to Success program is directed toward low-income residents of East Portland with an emphasis on Latino, Slavic immigrants, people of color, English Language Learners, ex-offenders, and people who are homeless. The project is open to any Portland resident who meets eligibility criteria.

Immigrant and Refugee Community Organization (IRCO)

10301 NE Glisan Street
Portland, OR 97220

www.irco.org

503-234-1541

BUS STOP/MAX STOP
Bus: 15, 25
MAX: Blue line

AGENCY MISSION: to promote the integration of refugees and immigrants and to transform the community at large into a self-sufficient, healthy, and inclusive multiethnic society.

APN COMMON CUSTOMER: IRCO helps immigrants and refugees obtain long-term employment with livable wages.
Self Enhancement, Inc. (SEI)

3920 N Kerby Avenue
Portland, OR 97227

www.selfenhancement.org

503-249-1721

BUS STOP/MAX STOP
Bus: 4
MAX: Yellow line

AGENCY MISSION: to address economic and race-based disparities by providing a broad continuum of family stabilization, anti-poverty, and employment services that are culturally specific for African-American families and/or culturally responsive for other families in need.

APN COMMON CUSTOMER: Through the Pathways to Success program, SEI teams up with a variety of organizations throughout Portland to provide participants with the highest quality of service to help build their professional lives. They connect individuals to vocational programs that provide education in fields or occupations such as CNA, phlebotomy, coding and billing, and other technical specialties. The program prepares individuals to enter directly into their chosen career fields.

SE Works Prisoner Reentry Employment Program (PREP)

7916 SE Foster Road, Suite 104
Portland, OR 97206

www.seworks.org

503-772-2300

BUS STOP/MAX STOP
Bus: 14

AGENCY MISSION: to strengthen the economic health and well-being of a diverse community by facilitating successful connections between job seekers and employers.

APN COMMON CUSTOMER: PREP provides vocational case management and employment services for individuals who have been incarcerated or have a criminal background that is acting as a barrier to career-track employment.

PREP provides resources for supportive services, training, and workshops geared to customers with criminal backgrounds. PREP also provides customers with career mapping, development of a resource plan, navigation of training resources, and job placement.
SE Works
Professional Immigrant Credential Program (PICP)

7916 SE Foster Road, Suite 104
Portland, OR 97206

www.seworks.org

510-772-2300

BUS STOP/MAX STOP
Bus: 14

AGENCY MISSION: to strengthen the economic health and well-being of a diverse community by facilitating successful connections between job seekers and employers.

APN COMMON CUSTOMER: PICP empowers immigrants and refugees who have earned professional degrees and/or certifications in their country of origin to gain career track employment. This program serves 40 customers.

Services to these customers include identifying credential evaluation and licensing needs, developing a career plan, navigating training resources, providing a referral to WSPM products and services (including English-language services if applicable) and assisting with job placement.

PICP provides service and training assistance to its customers to support them with job readiness and employment achievement.

MULTNOMAH COUNTY ACTION FOR PROSPERITY (AFP) PARTNERS

The Action for Prosperity (AFP) program aligns the services of four organizations—Multnomah County Community Services Division, Home Forward, Worksystems, and Oregon Department of Human Services—to provide Assertive Engagement employment-focused case management, housing, dedicated training and employment supports, and flex funds to help households move out of poverty and into long-term prosperity.

All programs serve low-income residents of Multnomah County.

“I am only two months away from completing my AA degree in Machine Tool Technology. This program enabled me to achieve my dream without being saddled with student loan debt. My vocational case manager helped me to connect with multiple scholarship opportunities through WorkSource. I already have a part-time job in my field and I am confident I will find a great job when I graduate.”

Joseph Behnam,
Impact NW
**Multnomah County, SUN Service System**

421 SW Oak Street, Suite 200  
Portland, OR 97204

[www.multco.us](http://www.multco.us)  
503-988-6295

**BUS STOP/MAX STOP**  
Bus: 9, 17, 19, 16, 8, 94, 99, 1, 12  
MAX: Green and Yellow lines

**MULTNOMAH COUNTY:**  
**MISSION:** to align services to create systems of support that impact poverty and increase academic success.

**SUN SERVICE SYSTEM:**  
**MISSION:** to collaborate to create an efficient system of supports that provides equitable opportunities for every child and family to thrive.

---

**Catholic Charities**

138 NE 3rd Street, Suite 140  
Gresham OR 97030

[www.catholiccharitiesoregon.org/services_latino_services.asp](http://www.catholiccharitiesoregon.org/services_latino_services.asp)  
503-669-8350

**BUS STOP/MAX STOP**  
Bus: 9, 80, 81, 84  
MAX: Blue line

**MISSION:** Inspired by the transformative power of God’s love, Catholic Charities, the social service arm of the Catholic Church in western Oregon, partners with the most vulnerable, regardless of faith, to achieve lasting solutions to poverty and injustice.  
El Programa Hispano’s mission is threefold:

- To increase self-sufficiency within the Latino community
- To empower individuals to achieve a better quality of life
- To promote mutual understanding and respect among cultures
Human Solutions Inc. (HSI)

Rockwood Office:
124 NE 181st Avenue
Portland, OR 97230

Portland Office:
12350 SE Powell Blvd
Portland, OR 97236

www.humansolutions.org

Rockwood Office: 503-405-7875
Portland Office: 503-548-0200

BUS STOP/MAX STOP
Rockwood Office:
Bus: 20, 25, 87
MAX: Blue line

Portland Office:
Bus: 71, 9

MISSION: to help low-income and homeless families and individuals gain self-sufficiency by providing affordable housing, family support services, job readiness training, and economic development opportunities.

Immigrant and Refugee Community Organization (IRCO)

10301 NE Glisan Street
Portland, OR 97220

www.irco.org

503-234-1541

BUS STOP/MAX STOP
Bus: 15, 25
MAX: Blue line

AGENCY MISSION: to promote the integration of refugees and immigrants and to transform the community at-large into a self-sufficient, healthy, and inclusive multiethnic society.

IRCO helps immigrants and refugees obtain long-term employment with livable wages.
Impact NW

10055 E Burnside Street
Portland, OR 97215

4141 SE Division Street
Portland, OR 97202

www.impactnw.org

503-988-6000

BUS STOP/MAX STOP
Burnside: Bus: 15, 20 MAX: Blue line
Division: Bus: 4

AGENCY MISSION: to help people prosper through a community of support.

Native American Rehabilitation Association of the Northwest, Inc. (NARA)

1631 SW Columbia Street
Portland, OR 97201

www.naranorthwest.org

503-231-2641

BUS STOP/MAX STOP
Bus: 6, 45, 55, 68
MAX: Blue and Red lines

AGENCY MISSION: to provide education, physical and mental health services, and substance-abuse treatment that is culturally appropriate to American Indians, Alaska natives, and other vulnerable populations.
Native American Youth and Family Center (NAYA)
Multnomah County
5135 NE Columbia Blvd.
Portland, Oregon 97218

www.nayapdx.org
503-288-8177

BUS STOP/MAX STOP
Bus: 75

AGENCY MISSION: to enhance the diverse strengths of our youth and families in partnership with the community through cultural identity and education.

Neighborhood House
4625 N Trenton Street
Portland, OR 97203

www.nhpdx.org
503-246-1663

BUS STOP/MAX STOP
Bus: 4

AGENCY MISSION: to bring neighbors together to reduce hunger and homelessness and to educate both young and old. Neighborhood House strengthens community by providing resources to support self-reliance, economic independence, and dignity in people of all ages and backgrounds.
Self Enhancement Institute (SEI)

4134 N Vancouver Avenue
Portland, OR 97217

www.selfenhancement.org

503-285-0493

BUS STOP/MAX STOP
Bus: 44

AGENCY MISSION: to address economic and race-based disparities by providing a broad continuum of family stabilization, anti-poverty, and employment services that are culturally specific for African-American families and/or culturally responsive for other families in need.

“Having a career coach... and also the classes at WorkSource have given me the motivation, self-esteem, and knowledge to be successful in training.”

Tammy, Aligned Partner Network Participant, Washington County Department of Housing
Worksystems, Inc. is a non-profit that accelerates economic growth in the City of Portland, Multnomah County, and Washington County by pursuing and investing resources to improve the quality of the local workforce.