



Workforce Investment Board Presentation
October 10, 2008

Transforming the Public Workforce System—Phase I

WHO'S CHANGING?

- Oregon Employment Department Resources and Services
- Worksystems, Inc.'s Resources and Services
- Co-location, Integration of all Services & Staff
 - 5 Centers
 - 150+ Staff
 - 28 Funding Sources
 - \$30 million in annual investments

WorkSource Portland Metro Providers

Youth Providers

- Hillsboro School District
- Oregon Human Development Corp

Access Centers

- Adelantes Mujeres



WSPM Hillsboro



WSPM Central

Youth Providers

- New Avenues for Youth
- Open Meadow Alternative Schools
- Outside In
- Youth Employment Institute
- POIC

Access Centers

- Central City Concern
- Housing Authority of Portland
- New Avenues for Youth



WSPM East

Youth Providers

- IRCO
- Mt. Hood Community College

Access Centers

- IRCO



WSPM SE



WSPM Tualatin

Youth Providers

- Beaverton School District
- IRCO

Youth Providers

- Portland Youth Builders
- SE Works

Access Centers

- IRCO
- Central City Concern
- New Avenues for Youth
- NAYA

WHY CHANGE?

- Economy Changing
- Demand Changing
- Customers Changing
- Job Getting Changing
- Resources Changing

WHAT'S NEEDED?

- Response to Demand & Workforce Crisis
- Strategies to Cope with Limited Resources
- Focus on Skill Development
- Increased Quality & Service Levels
- Redefinition & Improvement of Performance

WHAT'S CHANGING?

Old System

- 1-Stops enrolled and served 6,000 customers/year

New System

- WorkSource Portland Metro will co-enroll all customers and jointly serve 100,000 +/-year

WHAT'S CHANGING?

Old System

- 1-Stops focused on case management, education, training, pre-employment and placement services to a select few

New System

- WorkSource Portland Metro focuses on improving the skills of all customers so they can get and keep a better job

*"You can lose a job, but you can't lose a skill."
Greg Newton*

WHAT'S CHANGING?

Old System

- Self-assessment of need for basic academic skills tutoring and remediation

New System

- Objective assessment of reading, math and locating information skills

WHAT'S CHANGING?

Old System

- Community-based organizations & youth services providers experienced access barriers to 1-Stop services

New System

- A network of Access Centers and Alternative Schools have formal agreements with WorkSource Centers to support their customers through skill development services

WHAT'S CHANGING?

Old System

- A different menu of services offered at every 1-Stop

New System

- A standard menu of regional services offered at every WorkSource Portland Metro Center
 - Job Seeking, Job Getting and Job Keeping Services
 - Learning Labs/Reading and Math remediation
 - Computer Literacy Labs
 - Career Planning

WHAT'S CHANGING?

Old System

- Separate management structure—OED and 1-Stops

New System

- Integrated leadership teams at each Center—OED and 1-Stops
- Functional Supervision of integrated staff teams
- WorkSource Operators

WHAT'S CHANGING?

Old System

- Separate Business Services staff—OED, WSI and 1-Stops

New System

- Integrated employer services at each Center for job listings and job matching
- Integrated regional Business Services Team at WSI—industry specialists mobilize resources of the system to meet workforce development needs of associations/consortia

WHAT'S CHANGING?

Old System

- WIB focused on resources managed by Worksystems, Inc.

New System

- WIB role expanded to include oversight of broader system
- Expectation to build upon WorkSource foundation by engaging additional partners and resources

WHEN IS IT CHANGING?

Beginning October, 2008



QUESTIONS?