

WIB Regional One-Stop System Committee
Meeting Summary
September 18, 2009
111 SW 5th Ave., Suite 1150
Portland, OR

In Attendance: Glenn Shuck, Marc Levy, Pamela Murray, Sheila Holden, Kimberly Schneider, James Paulson

Staff:

Andrew McGough, Tricia Ryan, Sharon McFarland, Patrick Gihring, Rik Mackay, Jenny Weller

Overview of Committee:

Andrew McGough reviewed the new committee structure. At the July WIB meeting, it was agreed that System Alignment and Research & Evaluation were common themes in each of the goals. As a result, these committees were combined with each of the goals under the new strategic plan. The draft plan for the WIB Directors will be review at the October meeting and then presented to community partners for input. The final plan will be presented to the WIB Directors at the January meeting.

McGough reviewed the Public Workforce Investments summary the EcoNorthwest prepared for the System Alignment committee a couple years ago. They identified 80 different service providers in our community involved in workforce development with a total combined funding of \$150 million. The WIB manages about 11% of the total funds. The goal for everyone is self-sufficiency.

Overview of the Regional Public Workforce System:

Patrick Gihring reviewed the Workforce Investment Act, the flow of funding and responsibility, and the One-Stop Delivery System. He noted that services are centered on customer needs not programs.

Gihring explained that in 2007 the State of Oregon mandated a greater level of integration common performance measures between OED and WIA Title 1-B programs. Customers are now co-enrolled into a single pool and served through the same flow of services. The One-Stops are comprised of three teams: Welcome, Skills, and Employment. WIA funds focus on skill development. Gihring reviewed the list of services we provide.

Review of Committee Goal:

Sharon McFarland reviewed the goal of the committee: “Enhance the effectiveness of the public workforce system by aligning and coordinating resources/services, engaging partners, and connecting job seekers to high-demand, high-growth jobs.”

Committee Focus & Deliverables:

Gihring reviewed that one outcome of the committee could be around Oversight and Certification of the One-Stop Centers. A preliminary review process has been developed that focuses on the front-end of services. The goal is trying to get people to self-sufficiency.

The group felt it was important to focus on deliverables and results. The WIB needs to step up and look at how services are delivered and be advocates of any needed changes.

Committee Membership:

The group felt that they needed more information about the system before they could decide who should be invited to be on the committee.

Election of Chair:

Sheila Holden and Marc Levy will be elected as co-chairs of the committee.

Next Meeting:

- Need to describe the system
- What we want the system to look like
- What are the outcomes and deliverables - short term/long term goals
- How do we communicate progress and impact of committee
- Need to frame-up the certification process
- Review flow-chart of continuum of services



WORKFORCE INVESTMENT BOARD REGIONAL ONE-STOP SYSTEM COMMITTEE

September 18, 2009
8:30 – 10:00 a.m.
Worksystems, Inc.
111 SW 5th Ave., Suite 1150

Vision:

We envision dynamic workforce partnerships that sustain economic health and vitality for our region's employers and workers.

Mission:

The mission of the organization is to coordinate a regional workforce system that supports individual prosperity and business competitiveness.

TOPIC	PRESENTER
Overview of committee	Andrew McGough
Overview of the regional public Workforce System	Patrick Gihring
Review of Committee Goal	Sharon McFarland
Committee Focus & Deliverables	Patrick Gihring
Committee Membership	Andrew McGough
Election of Chair	Andrew McGough
Meeting Schedule	Chair

**Next Meeting
TBD**

Worksystems, Inc. is an equal opportunity program employer. Auxiliary aids are available upon request. To request accommodations for this meeting please contact Jenny Weller at 503-478-7366 or jweller@worksystems.org

\$148,054,243



PCC GF	\$22,002,849
TANF/JOBS	\$18,827,592
ERDC	\$13,410,358
TANF/JOBS Fed	\$13,179,314
MHCC GF	\$11,674,063
Local school districts	\$6,092,289
TANF/JOBS State Match	\$5,648,278
TANF/JOBS - DHS	\$4,769,167
Carl Perkins	\$4,429,063
WIA Title IV - Voc Rehab - Fed	\$3,791,123
NWAF	\$2,648,281
CDBG	\$2,489,389
WIA Title II - ABE/ESL	\$1,590,212
Title II	\$1,576,185
MHCC tuition & fees	\$1,333,810
OR Voc Rehab State - Match	\$1,056,860
Title V / SCSEP	\$920,443
SBDC	\$796,012
City of Portland GF	\$780,100
Title VI / MSFW	\$471,600
PCC tuition & fees	\$318,795
City of Gresham	\$207,748
Local Vet's grant	\$32,748
Reed Act/SEDAF	\$6,435,277
WIA Formula - DW	\$3,749,199
WIA Formula - Adult	\$3,237,391
WIA Formula Youth	\$3,088,980
WIRED	\$3,082,220
Wagner Payser	\$1,718,564
WIA Formula Admin pool	\$1,864,787
EWTF	\$1,324,169
Trade Act	\$1,643,101
FSET	\$937,668
Vet DVOP	\$394,737
BHCD	\$340,141
DOD	\$307,097
Statewide Incentive	\$305,628
Governor's Strategic	\$262,500
Vet LVER	\$157,895
Youth Offenders	\$226,955
CAWS	\$150,000
Washington City SIP	\$110,000
High Concentration Youth	\$108,336
Navigator	\$104,145
ITRAC Services	\$103,000
Portland E-Zone	\$102,744
ECH	\$97,075
ODOT	\$40,000
DOL Board Support	\$35,063
WIRED match PDC	\$30,965
Cluster Training	\$27,139
Misc Local	\$23,188

WorkSource
Portland Metro
Funding
\$30,007,964

Workforce Investment Board

One-Stop System Committee

9/18/09

Public Workforce Investments

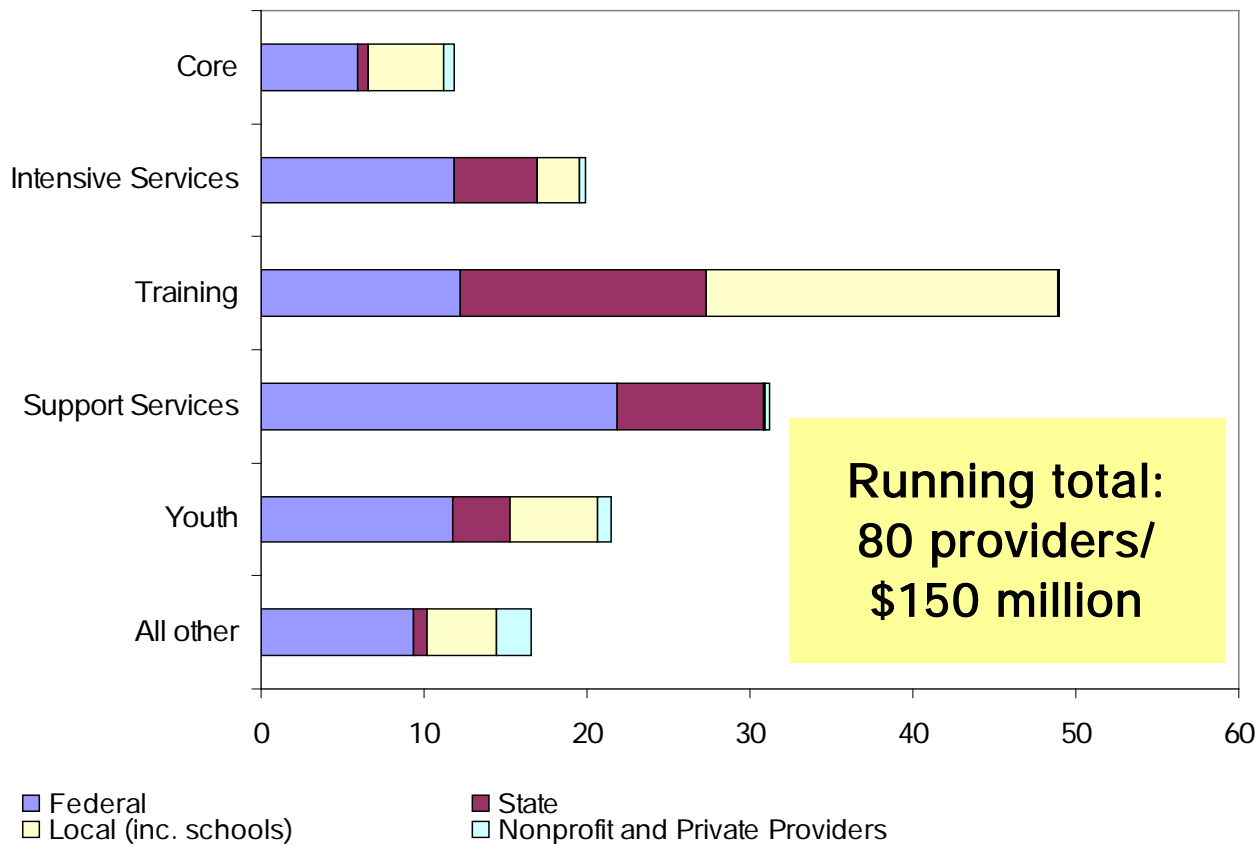
Investment summary
(millions of dollars)

Federal: \$71.6

State: \$34.2

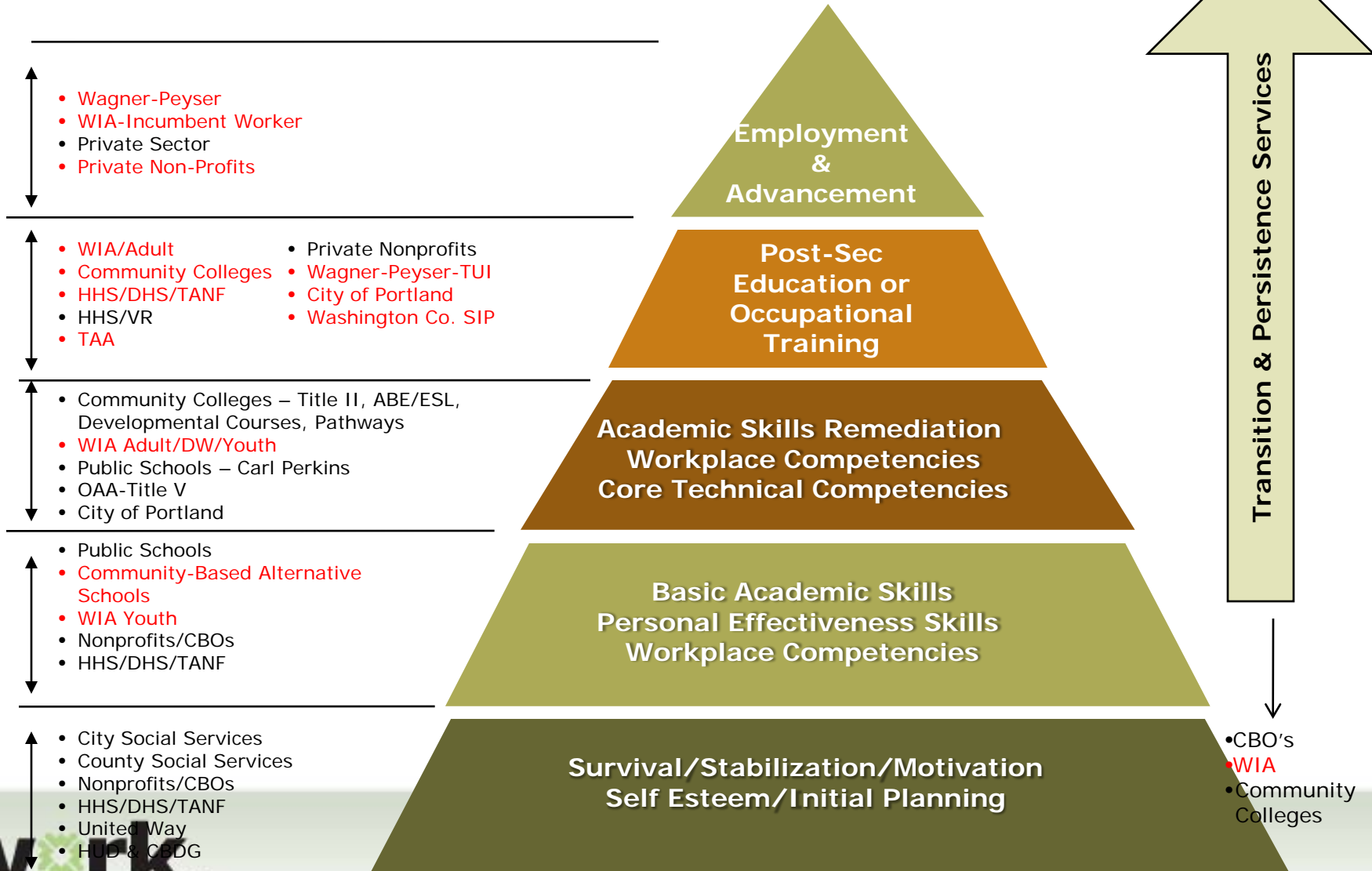
Local: \$37.4

All other: \$6.1



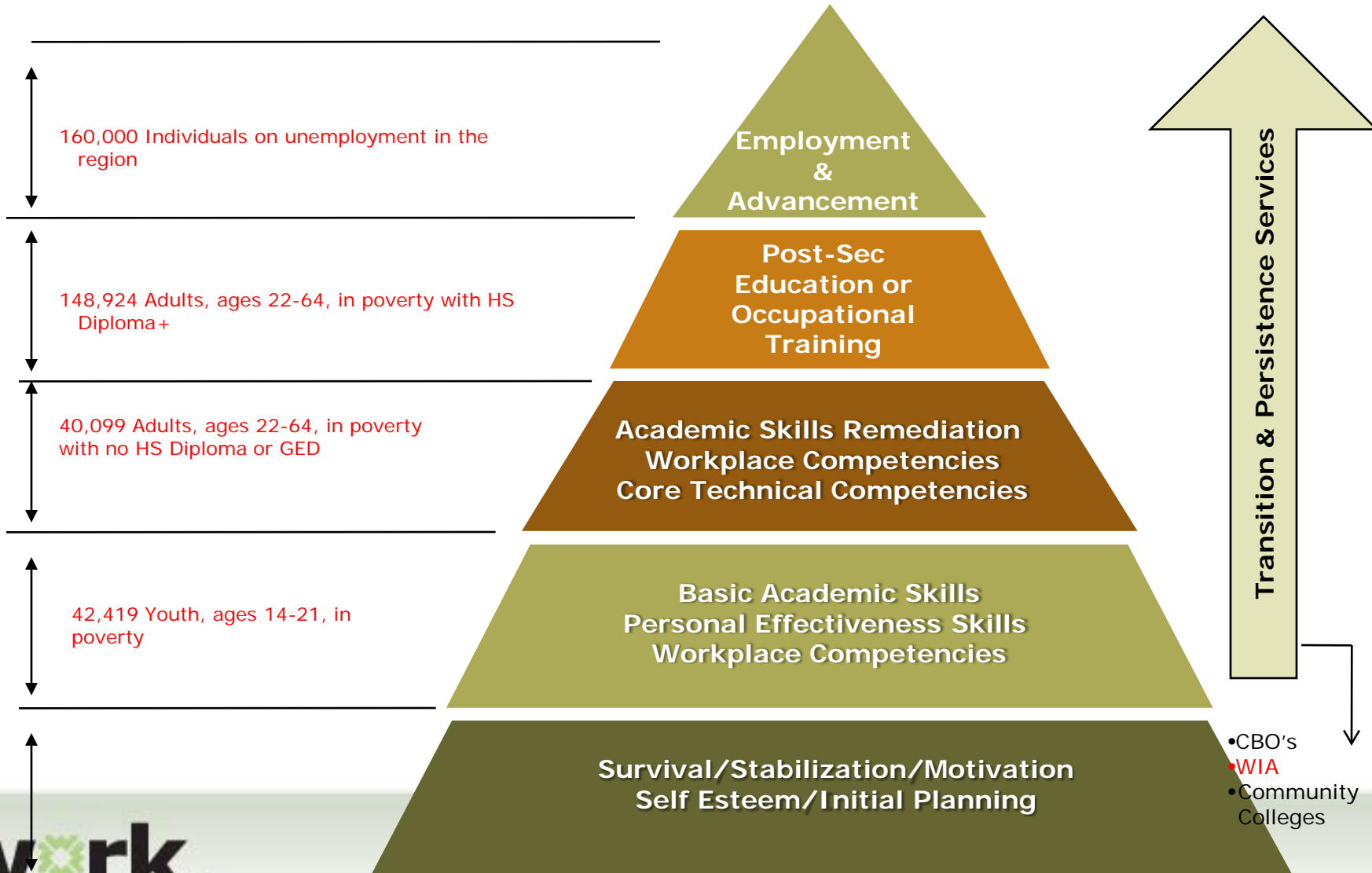
System for Workforce Development

Self Sufficiency



Need for Workforce Development

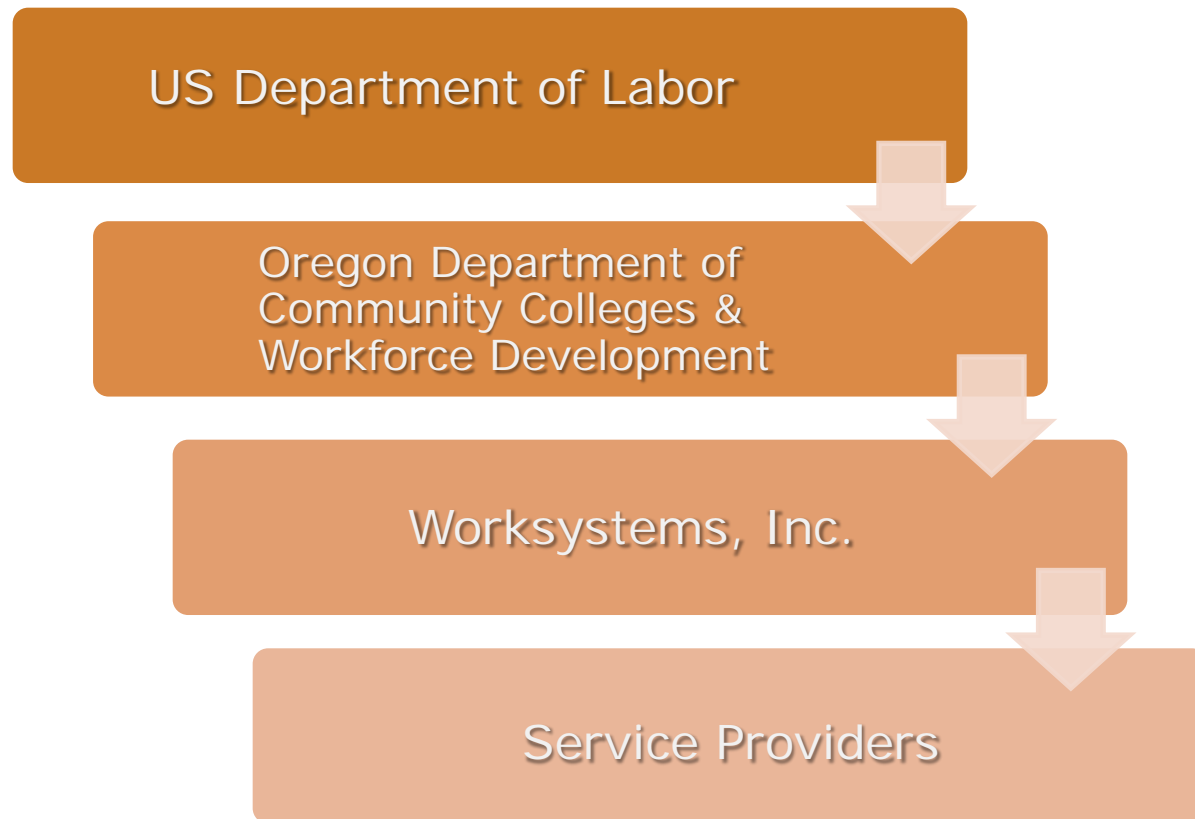
Self Sufficiency



The Workforce Investment Act of 1998

- Establishes a framework for delivering workforce development services for job seekers and customers.
- Designates Local Workforce Investment Boards (LWIBs) as responsible for planning and oversight of the local workforce development system.
- Requires that workforce development services are provided through a “one-stop” service delivery system.
- Mandates partnerships with programs funded by DOL, DOE, HHS and HUD and with Labor and Business.

The Flow of Funding & Responsibility



WorkSource Centers

ONE-STOP SERVICE DELIVERY SYSTEM

- Single location where all job seekers in a neighborhood can go for education, training, and employment services.
- Services organized around customers rather than organizations, funding streams or programs.
- Co-location of Oregon Employment Department, WIA Title 1-B, and other workforce programs.
- Five WorkSource Portland Metro Centers—Hillsboro, Tualatin, Gresham, N/NE and SE Portland
 - Four Access Centers
 - One Express Center

Service Integration

- 2007 State of Oregon policy requiring a greater level of integration between OED and WIA Title 1-B programs
 - Co-location at WorkSource Centers
 - Services Delivered by Integrated Teams
- Customers co-enrolled into a single pool and served through the same flow of services
- Accountability for customer outcomes evaluated using common performance measures
- These requirements have been fully implemented in Region 2.

Integrated System Design

- The local one-stop system is comprised of three teams: “Welcome”, “Skills” and “Employment”.
- The Welcome Team is responsible for intake and enrollment while the Employment Team is responsible for employment and business services.
- WIA investments in the one-stop system are focused on the Skills Team, which handles the development of workplace and occupational skills.

WorkSource Services

Employment	Skill Development	Resource Room
iMatchSkills Workshops & 1:1	Math Lab	iMatchSkills
Job Referrals	Computer Lab	Prosperity Planer
Resume Workshops and 1:1	Workplace English	Software Tutorials
Interview Workshops and 1:1	Career Exploration	Online Job Search
Job Club	Prosperity Planning	WIN Skills Tutorials
Job Search Workshops	Career Mapping	Job Referral Database
Targeted Recruitments	Internships	MS Office Suite
Business Services	Classroom Occupational Training	Phone, Copy, Print, Fax
	On-the-Job Occupational Training	
	Skills Assessments	
	Job Skill Upgrade	

WIB One-Stop System Committee Goal

Enhance the effectiveness of the public workforce system by aligning and coordinating resources/services, engaging partners, and connecting job seekers to high-demand, high-growth jobs.

- Alignment to maximize leveraging and impact of public resources & services
- Tracking, reporting & analysis of data on system progress toward achievement of the goal

Committee Focus & Deliverables

- **Oversight and Certification:** Under the law, the LWIB has the responsibility of overseeing and certifying the quality of the local one-stop system.
- **Center Review:** WSI has developed and piloted a process for evaluating one-stop services within the new, integrated system.

One-Stop System Committee—WIB Members

- Jerry Burns
Dept. of Human Services
- Nancy Conover
Dept. of Voc. Rehabilitation
- deDrae Cottrell
Oregon Employment Dept.
- Sheila Holden
PacifiCorp
- Marc Levy
United Way
- Preston Pulliam
Portland Community College
- Steve Rudman
Housing Authority of Portland
- Kimberly Schneider
City of Portland Mayors office
- Glen Shuck
Laborers Community Service

QUESTIONS?

Sharon McFarland, Director, Community Investments

smcfarland@worksystems.org

503.478.7341

Patrick Gihring, WorkSource Services Manager

pgihring@worksystems.org

503.478.7320